

What do we do?

Long Term Services

- Help in obtaining:
 - Household assistance
 - Meals on Wheels
 - Personal care – e.g. showering
 - Carer support
 - Respite Care
 - Day programmes
 - Dementia day care
 - Residential care
 - Referrals to community organisations
- Co-ordinate the services which are publicly funded
- Provide information on alternative private paying services
- Provide information on financial criteria for support and residential care services.

Personal Health Services

- Meals on Wheels
- Palliative/Respite Care
- Personal Care
- Household Assistance

You can contact us by:

Phone 09-276-0040

Fax 09-276-0041

PO Box 93311 Otahuhu

We are available: 8.00am to 4.30pm Monday to Friday

Who to contact in case of an “AT RISK” situation

Working Hours: Phone 09-276-0040

Response will be same day by phone or a home visit.

After Hours: Contact your GP, Local Emergency Service, Hospital or Police.



NEEDS ASSESSMENT AND SERVICE CO-ORDINATION SERVICE (NASC)

A Support Service for people
65 years and over who have a disability
& people requiring Personal Health Services.

Your Needs Assessor is:

Phone 09-276-0040



www.countiesmanukau.health.nz

What is Needs Assessment and Service Co-ordination?

It is a service, which supports people with disabilities, or with a health need, assesses their needs, identifies their priorities and co-ordinates the necessary services to achieve their goals.

Who can use our service?

People:

- Who have a disability or a health issue that is likely to last longer than six months .
- Who have a Personal Health condition and who require support services while they are unwell.
- Who want information about what services are available to assist them to meet their needs. This may be in relation to their social needs as well as their disability.
- Who are not sure what services they need or how to access them.
- Who live in Counties-Manukau, from Mangere to Mercer.

Where do we meet?

At a place of your choice usually at home. You can have family or friends with you. We will arrange an appointment time that suits you.

Who can refer?

- Yourself
- Family or Whanau
- Your doctor or other health professional
- A disability group
- A community organisation

Who is unable to use our service:

- On ACC - contact your Case Manager
- Non New Zealand residents