

Seniorline

Navigating services for older people

NZ NASC Directory

Over 65's Needs Assessment &
Service Coordination Agencies

February 2016

NZ Needs Assessment and Service Coordination Agencies

Ashburton - Mid-Canterbury

www.cdhb.health.nz

Service Name: Older Person's Health, Canterbury DHB

Area Covered: Ashburton, Methven, Rakaia

Phone: 03 307 6916 / 027 5027 532

Fax: 03 307 8460

Email: lorraine.bryan@cdhb.health.nz

Address: Ashburton Hospital,
Private Bag 801
Ashburton 7700

Contact/s: Lorraine Bryan - Assessor / Coordinator

Auckland - Central Auckland

www.adhb.govt.nz

Service Name: NASC, Auckland DHB

Area Covered: Auckland Central, including Waiheke Island & Gulf Islands

Phone: Inter NASC only - 09 307 4949 ext 27852

Fax: 09 623 6461 (residential placement) 09 623 6472 (community referrals)

Email: accesscentre@adhb.govt.nz

Address: Greenlane Clinical Centre
Private Bag 92 024
Auckland 1142

Contact/s: 09 631 1234 Duty NASC

Auckland - Counties Manukau

www.countiesmanukau.health.nz

Service Name: NASC, Counties Manukau DHB

Area Covered: Howick, Hunua, Manukau, Pukekohe

Phone: 09 276 0040

Fax: 09 276 0041

Email: DutyNasc.Generic@middlemore.co.nz

Address: Middlemore Hospital
PB 93 311 Otahuhu
Auckland 1640

Contact/s: Admin team

Needs assessors based in four localities. If specific contact not known, ring administrator for direction to the appropriate team.

NZ Needs Assessment and Service Coordination Agencies

Auckland - North Shore, Rodney and Waitakere

www.waitematadhb.govt.nz

Service Name: NASC, Waitemata DHB
Area Covered: Devonport, Takapuna, Warkworth, Orewa, Green Bay, New Lynn, Titirangi, Henderson, Waitakere
Phone: 09 442 7171
Fax: 09 486 8997
Email: nascinfo@waitematadhb.govt.nz
Address: Needs Assessment & Service Coordination
Waitemata DHB
Private Bag 93 503, Takapuna
Auckland 0740
Contact/s: Duty Needs Assessor
Liz Munt - Team Leader ext 6304

Christchurch - Canterbury

www.cdhb.govt.nz

Service Name: Older Persons Health Specialist Service, Canterbury DHB
Area Covered: Akaroa, Darfield, Hanmer, Kaikoura, Leeston, Mt Somers, Rangiora
Phone: 03 337 7765
Fax: 03 337 7720
Email: ophspoe@cdhb.health.nz
Address: Older Persons Health
PO Box 800
Christchurch 8022
Contact/s: Julie Denton - Clinical Manager - North / East
Margaret Sargent - Clinical Manager - South / West

Gisborne - Tairāwhiti

www.tdh.org.nz

Service Name: NASC Older Persons, Community Mental Health
Area Covered: Gisborne, Hicks Bay, Matawai, Ruatoria, Tolaga Bay, Tokomaru Bay, Muriwai
Phone: 06 869 2090
Fax: 06 869 2091
Email: penny.forrester@tdh.org.nz
Address: 1st Floor Tangata Rite Building
Private Bag 7001
Gisborne 4040
Contact/s: Penny Forrester - NASC Manager

NZ Needs Assessment and Service Coordination Agencies

Great Barrier Island - Auckland

www.adhb.govt.nz

Service Name: Aotea Health Ltd
Area Covered: Great Barrier Island
Phone: 09 429 0047
Fax: 09 429 0304
Email: adele@aoteahealth.co.nz
Address: Aotea Health
Claris
Great Barrier Island 0991
Contact/s: Adele Robertson

Greymouth - West Coast

www.westcoastdhb.org.nz

Service Name: Complex Clinical Care Network
Area Covered: Greymouth, Hokitika, Reefton, Westport
Phone: 03 768 0481
Fax: 03 768 9625
Email: complexclinicalcarenetwork@westcoastdhb.health.nz
Address: 100 Tainui Street
P O Box 387
Greymouth 7840
Contact/s: Diane Brockbank - Manager
Bronwyn Lintott / Anne-Maree Smith - Administrator Coordinators

Hamilton - Waikato

www.waikatodhb.govt.nz

Service Name: Disability Support Link - Health Waikato DHB
Area Covered: Cambridge, Coromandel, Huntly, Paeroa, Taumarunui, Thames, Tokoroa, Waihi
Phone: 07 839 8883 / 0800 55 33 99
Fax: 07 839 1225
Email: dsloffic@waikatodhb.health.nz
Address: Level 2, 73 Rostrevor St
Private Bag 3200
Hamilton 3240
Contact/s: Beverley Carney, Team Leader, DSL Health of Older People team
Graham Guy - Manager DSL and START

NZ Needs Assessment and Service Coordination Agencies

Hawke's Bay

www.hawkesbaydhb.govt.nz

Service Name: Options Hawke's Bay, Hawke's Bay DHB
Area Covered: Napier, Hastings, Porangahau, Takapau, Waipukarau, Waipawa, Wairoa
Phone: 06 870 7485 / 0800 339 449
Fax: 06 870 7481
Email: options@hbdhb.govt.nz
Address: Private Bag 9014
Hastings 4156
Contact/s: Bettina Hesse - Manager
Karen Mora - Disability Team Manager

Hokianga - Northland

www.hokiangahealth.org.nz

Service Name: Hauora Hokianga / Hokianga Health
Area Covered: Hokianga, Broadwood, Horeke, Kohukohu, Omapere, Panguru, Rawene
Phone: 09 405 7709 / 021 457 712
Fax: 09 405 7329
Email: lyn.foster@hokiangahealth.org.nz
Address: Hokianga Health Hospital
Private Bag
Kaikohe 0440
Contact/s: Lyn Foster - Community Manager

Hutt Valley - Upper & Lower Hutt

www.careco.org.nz

Service Name: Hutt Valley Service Coordination Centre
Area Covered: Lower Hutt, Upper Hutt, Stokes Valley, Petone, Wainuiomata
Phone: 04 566 2226 / 0800 662 225
Fax: 04 566 2227 / 0800 329 662
Email: hutt@careco.org.nz
Address: Pilmuir House
P O Box 30 658
Lower Hutt 5040
Contact/s: Susan Bowden - Service Manager
On-call Care Manager

NZ Needs Assessment and Service Coordination Agencies

Masterton - Wairarapa

www.wairarapa.dhb.org.nz

Service Name: FOCUS, Wairarapa DHB
Area Covered: Masterton, Carterton, Featherston, Greytown, Martinborough
Phone: 06 946 9813
Fax: 06 946 9826
Email: focus@wairarapa.dhb.org.nz
Address: P O Box 96
Masterton 5840
Contact/s: Jude Pauling - Lead Administrator
Myree Ahpene - Manager

Nelson-Marlborough

www.nmdhb.govt.nz

Service Name: Support Works, Nelson-Marlborough DHB
Area Covered: Nelson, Blenheim, Collingwood, Golden Bay, Motueka, Murchison, Picton
Phone: 03 539 3976 / 0800 244 300
Fax: 03 546 3983
Email: support.works@nmdhb.govt.nz
Address: 1 Harley St
Nelson 7010
Contact/s: Kate Miller - Team Leader
Yvonne Abrahams - Administration

New Plymouth - Taranaki

www.tdhub.org.nz

Service Name: Community Support Service, Taranaki DHB
Area Covered: Hawera, Eltham, Inglewood, Mokau, Opunake, Waitara, Waverley
Phone: 06 759 7214 / 0800 823 443
Fax: 06 759 7215
Email: olderpeoplesnasc@tdhb.org.nz
Address: Community Support Service
Taranaki DHB
Private Bag 2016
New Plymouth 4342
Contact/s: Adair Brown - Team Leader
Wendy Langlands - Manager

NZ Needs Assessment and Service Coordination Agencies

Northland

www.northlanddhb.org.nz

Service Name: Health of Older People, Northland DHB
Area Covered: Covers all Northland except Hokianga (see separate listing)
Phone: 09 430 4131/ 0800 88 88 90
Fax: 09 430 4128
Email: nasc@northlanddhb.org.nz
Address: Whangarei Area Hospital
Private Bag 9742
Whangarei 0148
Contact/s: Referral Team

Otago / Southland - Southern

www.southerndhb.govt.nz

Service Name: Care Coordination Centre Single Point of Entry
Area Covered: Oamaru, Wanaka, Milford Sound and South
Phone: 03 470 9300 / 0800 627 236
Fax: 03 470 9506
Email: CareCoordinationCentreSPOE@southerndhb.govt.nz
Address: Fraser Bldg, Dunedin Hospital
Private Bag 1921
Dunedin 9054
Contact/s: Gail Barclay
Annette Guilford

Palmerston North - Mid Central

www.midcentraldhb.govt.nz

Service Name: Supportlinks
Area Covered: Palmerston North, Dannevirke, Feilding, Himatangi, Levin, Otaki, Pahiatua
Phone: 0800 221 411
Fax: 06 356 5033
Email: supportlinks@supportlinks.org.nz
Address: PO Box 2056
MidCentral DHB
Palmerston North Central
Palmerston North 4440
Contact/s: Pauline Holland - Team Leader
Val Morgan - Referral Coordinator

NZ Needs Assessment and Service Coordination Agencies

Rotorua - Lakes

www.lakesdhb.govt.nz

Service Name: Lakes Needs Assessment Service Co-ordination
Area Covered: Rotorua, Kinlock, Ngongotaha, Reporoa, Taupo, Turangi
Phone: 07 343 1030 ext 5230
Fax: 07 343 5090
Email: Nasc.admin@lakesdhb.govt.nz
Address: Private Bag 3023
Rotorua 3046
Contact/s: Carolyn Gilmour - Team Leader
Wiki Clay / Carleen Dahya / Francie Raureti - Administrators

Tauranga - Bay of Plenty

www.bopdhb.govt.nz

Service Name: Support Net - Kupenga Hao Ite Ora
Area Covered: Tauranga, Athenree, Katikati, Te Puke, Waihi Beach, Whakatane
Phone: 07 571 0093
Fax: 07 571 0277
Email: SupportNetBOP@bopdhb.govt.nz
Address: P O Box 2121
Tauranga 3140
Contact/s: Rosemarie Webb - Regional Team Leader
Helen Wilson - Lead Coordinator

Timaru - South Canterbury

www.scdhb.co.nz

Service Name: NASC Timaru
Area Covered: Timaru, Fairlie, Geraldine, Mt Cook, Temuka, Twizel, Waimate
Phone: 03 687 7114
Fax: 03 684 8819
Email: nasctimaru@southlink.co.nz
Address: 18 Woolcombe Street
P O Box 222
Timaru 7940
Contact/s: Duty Co-ordinator

NZ Needs Assessment and Service Coordination Agencies

Wellington - Capital & Coast

www.careco.org.nz

Service Name: Capital & Coast Care Coordination Centre
Area Covered: Grenada, Johnsonville, Makara, Paraparaumu, Porirua, Seatoun, Waikanae
Phone: 04 238 2020 / 0800 282 200
Fax: 04 238 2022 / 0800 282 202
Email: wellington@careco.org.nz
Address: 10 Wi Neera Drive
P O Box 50 544
Porirua 5240
Contact/s: Lynn Jones - Service Manager
Joanne Loveridge - Team Leader

Whakatane - Bay of Plenty

www.bopdhb.govt.nz

Service Name: Support Net - Kupenga Hao Ite Ora
Area Covered: Whakatane, Edgecumbe, Murupara, Ohope, Opotiki
Phone: 07 306 0986
Fax: 07 306 3073
Email: SupportNetBOP@bopdhb.govt.nz
Address: P O Box 241
Whakatane 3158
Contact/s: Rosemarie Webb - Regional Team Leader
Sammy Wilson - Lead Coordinator

Whanganui

www.accessability.org.nz

Service Name: Access Ability - Whanganui
Area Covered: Whanganui, Bulls, Marton, Ohakune, Raetihi, Taihape, Waitotara Valley
Phone: 0800 758 700 / 06 281 3123 (DD)
Fax: 0800 895 177
Email: Wanganui@accessability.org.nz
Address: 244 Victoria Ave
Whanganui 4500
Contact/s: Claire Heffernan
Angela Te Whaiti

Whanganui DHB contracts Access Ability to complete service co-ordination for older people following an InterRAI assessment by the Community Assessment and Rehab team at the DHB.